

<u>Company</u>	<u>Phone Number</u>	<u>Fax Number</u>	<u>Email</u>	<u>Notes</u>
4 Ever Life Insurance (BCS)	(630) 472-7700	(630) 472-7754		
AAA	(888) 349-7309 (800) 624-1662	(888) 223-6534		
AAFMAA	(888) 210-4882	(800) 336-4538		
AARP	(800) 695-5164	(855) 381-5009		*All NY Life policies beginning w/ "A"
Acacia	(800) 598-8019	(402) 467-7335		
Accordia Life & Annuity / Athene / Tidewater	(866) 543-4026	(800) 351-0603		
Aetna	(800) 334-7586	(402) 479-0164		
AFBA / Five Star	(800) 776-2322	(703) 706-5961		
Affinion	(800) 582-7488	(888) 778-4409		
Affinity	(800) 541-7644	(800) 739-6123		
AFLAC	(800) 366-3466	(800) 448-8922		
AICPA	(800) 223-7473	(800) 242-7248		
Allianz	(800) 950-1962	(763) 582-6004		
Allmerica	(800) 799-6981	(785) 368-1798		
Allstate	(800) 366-1411	(877) 255-1329		
AMA	(888) 627-5883	-----		
American Amicable Texas / Equitrust	(800) 736-7311	(254) 297-2105		
American Continental / Aetna	(800) 264-4000	(855) 291-0553		
American Family	(800) 692-6326	(866) 850-5126		
American General / US Life	(877) 200-0220	(844) 930-0370		*For conversions call: (800) 677-3311
American General Life & Accident	(800) 888-2452	(844) 930-0370		
American Heritage	(904) 992-1776	(866) 428-2517		

<u>Company</u>	<u>Phone Number</u>	<u>Fax Number</u>	<u>Email</u>	<u>Notes</u>
American Income Life / National Income	(254) 761-6400	(254) 741-5701	pos@aillife.com	
American National / ANICO	(800) 899-6806	(409) 621-7505	lisodept@anico.com	
American Progressive	(866) 626-0199	(888) 474-8432		
American United	(800) 537-6442	(317) 285-1593		
Americo / Great Southern / Ohio State	(800) 231-0801	(800) 395-9238	customer.service@americo.com	
Ameriprise / IDS / Riversource	(800) 541-2251	(612) 547-2900		
Ameritas	(800) 552-3553	(402) 467-7335		Ledger to owner
Amica	(800) 234-5433	(888) 543-1228		
Assurant Preneed	(800) 835-8953	(888) 232-9835		
Assurity	(800) 869-0355	(877) 864-6630		
Athene / Aviva	(855) 887-4487 (877) 462-8992	(800) 531-0038	askcustomerservice@gafg.com	
AVMA Life	(866) 817-9009	-----		
AXA Equitable	(888) 855-5100	(855) 268-6378	life-service@axa.us.com	
Baltimore Life	(410) 581-6600	(866) 660-6253	csp@baltlife.com	
Bankers CONSECO	(800) 323-4542	(215) 928-6068		
Bankers Fidelity Life	(800) 241-1439 (404) 266-5500	-----		
Bankers Life & Casualty	(800) 283-8011	(312) 324-5060		
Bankers of NY	(800) 551-5268	(800) 875-0223		
Banner Life	speed dial #611	(301) 294-6960	customerservice@bannerlife.com	
Baptist Life	(800) 227-8543	(716) 633-4916		
Beneficial	(800) 283-2959	(800) 884-6218		

<u>Company</u>	<u>Phone Number</u>	<u>Fax Number</u>	<u>Email</u>	<u>Notes</u>
Berkshire / Guardian	(800) 819-2468	(413) 395-5992		
Boston Mutual	(800) 669-2668	(781) 770-0490		
Brighthouse Financial (Met Life)	(800) 334-4298	(908) 655-9573		
Brighthouse LTC	(888) 507-9185	(800) 876-8220		
Carday	(410) 872-9500	(410) 872-9527		
Chesapeake	(866) 215-5343	(803) 333-4439		
Chubb Life / Combined	(800) 544-9382	(312) 351-6940	carrie_pettis@combined.com	
Cigna	(800) 828-3485	(877) 435-7181		
Cincinnati Life	(800) 783-4479	(513) 881-8772	policyholdercustomerservice@cinfin.com	
Citadel	(800) 268-3733	(800) 510-3362		
CNA / Continental Assurance	(800) 437-8854	(803) 333-7879		
Colonial Life & Accident	(800) 325-4368	(800) 561-3082		*Need policy owner's address
Colonial Penn Life	(800) 523-9100	(215) 928-6068		*Need policy owner's address
Columbia Financial Group	(888) 233-6881	-----		
Columbian	(607) 724-2472	(866) 253-9459		
Columbian - Georgia office	(800) 305-1335	(877) 260-3264		
Columbian - Syracuse office	(800) 347-0960	(315) 475-6612		
Columbian Mutual Financial Group (CMFG) / CUNA	(800) 798-6600 (800) 356-2644	(800) 779-2455 (608) 236-8030		Ledger to owner
Columbus Life	(800) 677-9595	(513) 362-2357		
Combined	(800) 544-9382	(312) 351-6940	carrie_pettis@combined.com	
Commonwealth (Former Fidelity)	(800) 533-7881 (866) 553-5961	(803) 333-2313		Former Fidelity fax #: (866) 505-1002

<u>Company</u>	<u>Phone Number</u>	<u>Fax Number</u>	<u>Email</u>	<u>Notes</u>
Companion Life / Mutual of Omaha	(800) 775-6000	(402) 997-1906	life.service@mutualofomaha.com	
Connecticut Life / Mass Mutual	(800) 272-2216	(866) 329-4527	lifefax@massmutual.com	Ledger to owner
CONSECO	(800) 525-7662	(800) 757-6324		
CONSECO - LTC	(877) 454-5824	(952) 983-5254		
Constitution Life	(877) 587-3758	-----		
COSVI	(787) 751-5656	(787) 772-4191		
Croatian	(712) 843-0380	(412) 823-1594		
CSEA / Pearl Caroll	(800) 342-4146	(518) 433-0502		
CUNA / CMFG	(800) 798-6600	(608) 236-8030 (800) 779-2455		Ledger to owner
Dearborn National	(800) 538-0379	-----	contactus@dearbornnational.com	
DRIAS	(800) 688-0760	(952) 556-8432		
Empire Life	(800) 561-1268	(800) 920-5868		
Erie Family Life	(800) 458-0811	(866) 567-1219	lifecustomerservice@erieinsurance.com	
Family Life	(800) 877-7705	(713) 583-3253		
Farm Bureau Insurance	(517) 323-7000	(877) 822-2876		
Farm Family	(518) 431-5976	(860) 781-5777		
Farmers & Traders	(877) 238-5433	(315) 475-6612		
Federated Insurance / Federated Life	(800) 533-0472	(507) 446-4726		
Fidelity	(800) 369-3990	(866) 375-8175	service@fidelitylife.com	
Fidelity & Guaranty	(888) 513-8797	(402) 328-2258		
Fidelity Security	(800) 648-8624	(816) 968-0580		
First Alliance	(800) 799-6981	(785) 368-1798		

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First Allmerica	(800) 351-0603	-----		
First Central / Pavonia / Household	(800) 323-1317	(877) 296-1959		
First Colony	(434) 845-0911	(888) 325-3299		
First Investors	(800) 832-7783	(732) 855-5935		*Need policy owner's address
First Sun America	(800) 207-3677	(864) 609-4713		
First United	(800) 331-2512	(972) 569-3709		
Five Star / AFBA	(800) 776-2322	(703) 706-5961		
Forethought Life Insurance	(800) 331-8853	(800) 320-3291		
Forresters	(800) 828-1540	(866) 271-6216		
Generation Life	(866) 440-4047	-----		
Genworth / American Mayflower	speed dial #654	-----	lifecustomerservice@genworth.com	LTC fax #: (800) 876-8220
Gerber Life	(800) 704-2180	(231) 928-3078		
Globe Life	(800) 654-5433	(214) 250-5702	cs@globelifeins.com	
GM Benefits & Service Center (Met Life)	(888) 543-3461	-----		
Grange	(800) 399-3797	(888) 637-2864		
Great American	(888) 863-5891	(800) 859-0021		
Great Southern / Americo / Ohio State	(800) 231-0801	(800) 395-9238		
Great-West Life	(800) 274-9628 (800) 537-2033	(402) 479-8936 (888) 452-2217	individuallifeinsurance@greatwest.com	
Guardian / Berkshire	(800) 441-6455	(610) 807-2721		Ledger to owner
Harleysville	(800) 222-1981	(215) 256-7683		
Hartford (Union Security, John Alden)	(800) 243-5433	(844) 475-7019	lifeservice@prudential.com	All "VL" policies call: (800) 231-5453
High Mark	(800) 328-5433	(412) 544-3298		

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Horace Mann	(800) 999-1031	(217) 788-5161		
HSBC Insurance	(844) 553-1088	-----		
IDS / Ameriprise / Riversource	(800) 541-2251	(612) 547-2900		
Illinois Mutual	(800) 437-7355	(309) 674-7355		
Indianapolis Life	(800) 428-7031	(888) 329-1329		
ING - TML/TBL policies	(800) 537-5024	(860) 607-5401	edpmi@voya.com	
ING / Reliastar / VOYA	speed dial #637	(877) 788-6308	liferequest@voya.com	
Investors Life of North America	(800) 925-6600	(803) 333-4913		
Jackson Life	(800) 644-4565	(517) 706-5552		
Jackson National	(800) 437-8854	(803) 333-7879		
Jefferson National	(800) 955-4304	(205) 268-3684		
John Hancock	(800) 732-5543	(617) 572-1571	webmail@jhancock.com usagency@johnhancock.com	
John Hancock LTC	(800) 377-7311	(617) 572-6010	webmail@jhancock.com usagency@johnhancock.com	
Kansas City Life / Security Benefit	(800) 821-6164 (888) 671-6163	(816) 931-3585		Ledger to owner
Kemper Health Solutions	(855) 516-8528	-----		
Kemper Life / Protective	(866) 691-0100	(626) 993-0906		
Knights of Columbus	(800) 380-9995	(800) 866-9097	certificate.service@kofc.org	Ledger to owner
KSKJ (American Slovenian)	(800) 843-5755	(815) 741-2002		
Lafayette	(800) 243-6631	(888) 558-9329		
LCBA (Loyal Christians Benefit)	(888) 230-5222	(888) 400-6345		

<u>Company</u>	<u>Phone Number</u>	<u>Fax Number</u>	<u>Email</u>	<u>Notes</u>
Liberty Bankers	(800) 972-6615	(866) 505-9377		
Liberty Mutual	(800) 400-1377	(603) 749-9759	life-phs-support@libertymutual.com	
Liberty National / Globe Life	(800) 654-5433	(214) 250-5702		
Life Insurance Co. of Boston & NY	(800) 645-2317	(781) 821-4976		
Life Investors	(319) 398-8511	(800) 235-4782		
Lincoln Benefit / Allstate	(800) 525-9287	(866) 525-5433		
Lincoln Ensemble	(800) 453-8588	(603) 226-5000		
Lincoln Financial	(800) 334-7586	(860) 466-2835		
Lincoln Financial Group	(800) 444-2363	(877) 573-6177		
Lincoln Heritage	(800) 433-8181	(602) 808-0521		
Lincoln Life & Annuities	(800) 453-8588	(603) 226-5985		
Lincoln National	(877) 200-8213	(603) 226-5985		
Lincoln National Greensboro	(800) 487-1485	(800) 819-1987	custservsupportteam@lfg.com	
Lincoln Nebraska Office	(866) 835-3223	(402) 479-0164		
London Life	(800) 990-6654	(519) 435-7679		
Manhattan Life	(888) 222-0843	(713) 821-6447		
ManuLife / John Hancock	(888) 626-8543	(519) 576-0365		
Marsh	(800) 749-1792	(515) 365-1444		
Mass Mutual	(800) 272-2216	(866) 329-4527	lifefax@massmutual.com	Ledger to owner
Med America	(800) 544-0327	(800) 963-4038		
Mercer	(800) 503-9230	(515) 365-1520		
Merril Lynch	(800) 354-5333	(864) 609-4688		

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Met Life	(877) 638-0411	-----	ilis@metlife.com	
	All policies w/ suffix FMU, MLU, MLV, USV, USU, UT, MT send to: inforce_illustrations@metlife.com			
Met Life / General American	(800) 638-9294	(401) 827-3298		
Met Life Disability	(800) 929-1492	(908) 552-3979		
Met Life Group - <i>UL policies</i>	(800) 523-2894	(866) 543-6958		
Met Life Group - <i>VUL policies</i>	(800) 756-0124	(866) 347-4483		
Met Life Investors (Nashville, TN)	(866) 219-2232	(803) 333-7839		
Met Life LTC	(888) 565-3761	(952) 833-5410		
Met Life of Connecticut	(800) 334-4298	(908) 552-2140 (908) 655-9579		
Metropolitan	(800) 638-5000	(401) 827-2225		
Midland National	(800) 923-3223	(877) 208-6136		
Minnesota Life / Securian	(651) 665-3500	(651) 665-5814		Ledger to owner
Minnesota Life Accidental Death & Dismemberment	(877) 607-4376	(888) 778-4409		
Modern Woodmen	(800) 447-9811	(309) 793-5547	memberservice@modern-woodmen.org	
Monarch	(888) 232-1657	-----		
Monumental / Peoples Inc. / TransAmerica	(800) 638-3080	(410) 385-6903	ecsmlicustomerservice@monlife.com	*Email policies MM/U/020/PE/AE*
MONY (Mutual of NY) Life Insurance	(800) 487-6669	(866) 505-0253		
Motorists	(888) 876-6542	(614) 225-8365		
Mutual of Omaha / Companion Life	(800) 228-9999	(402) 997-1906		
Mutual Trust Life (MTL)	(800) 323-7320	(630) 684-5444		
National Benefit Life / Primerica	(877) 787-0908 (800) 257-4725	(877) 730-6004		

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National Farmers Union	(800) 786-4583	(888) 457-0023		
National Guardian	(800) 548-2962	(608) 443-5025		
National Income Life (NILCO) / American Income	(800) 516-4466	(254) 741-5701	pos@ailife.com	
National Integrity	(800) 433-1778	(845) 615-1034		
National Life	(800) 433-3405	(254) 741-5701		
National Life (LSW)	(802) 229-3228	(802) 229-3868	cmccarney@nationlife.com	Ledger to owner
National Life Southwest	(800) 732-8939	(802) 229-7054		
National Safety Life	(607) 724-2472	(607) 724-4435		
National Teachers Association (NTA)	(855) 682-5433	-----		
National Western	(800) 922-9422	(512) 719-8512		
Nationwide	(800) 848-6331	(888) 677-7393		
Nationwide / Provident	(800) 688-5177	(888) 677-7393		
Navy Mutual	(800) 628-6011	(703) 945-1441	customerservice@navymutual.org	
NEA	(800) 637-4636	(515) 365-1520 (515) 365-1444		
New England Financial	(800) 388-4000	(401) 827-2169		
North American - LB & LE policies	(877) 872-0757	(877) 208-6136	clientcommunications@nacolah.com	
North American / Wilton RE	(877) 634-1147	(803) 333-4883		
North Carolina Mutual	(800) 626-1899	(844) 290-2546		
Northwestern Mutual	(800) 388-8123 (866) 950-4644	(414) 625-1205		Ledger to owner

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NY Life	(212) 576-7728 <i>***Policies beginning w/ "A" fax to AARP: (855) 381-5009***</i>	(914) 846-5317	inforce@nyl.com	
NYS Teachers Union	(888) 671-6771	(972) 532-2180		
Occidental Life	(800) 736-7311	(254) 297-2105		
Office of Pension (DE)	(302) 739-6129	-----		
Ohio National	(800) 366-6654 <i>***Write on fax: "Must Accept Fax as Original"***</i>	(513) 794-4730	lifecs@ohionational.com	
Ohio State / Americo / Great Southern	(800) 752-1387	-----		
Old American	(800) 733-6242	(816) 303-9800		
Old Republic	(312) 346-8100	(800) 765-1109		
One America	(800) 537-6442	(317) 285-1593		Ledger to owner
OSGLI	(800) 236-6142	-----		
Oxford	(866) 641-9999	(602) 263-6645		
PA Life	(866) 626-0199	(888) 474-8432		
Pacific Life	(800) 347-7787	(866) 398-0467		
Pan American	(877) 939-4550	(504) 566-3458		
Paul Revere	(800) 799-0990	(774) 437-4126		
Pavonia Life	(800) 365-3818	(877) 296-1959		
Pearl Caroll / CSEA	(800) 342-4146	(518) 433-0502		
Penn Mutual	(800) 523-0650	(215) 956-7699		Ledger to owner
Pennsylvania Life	(610) 975-0572	(610) 975-9348		
Philadelphia Life	(610) 660-6600	(610) 660-6604		
Phoenix	(800) 541-0171	(816) 502-4920		

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Physicians Mutual	(800) 228-9100	(402) 633-1604		
Pioneer American / American Amicable	(800) 736-7311	(254) 297-2105		
Polish Falcons	(412) 922-2244	(412) 922-5029		
Polish National Alliance	(800) 621-3723	(773) 481-3539		
Polish Roman Catholic Union	(773) 782-2600	(773) 278-4595		
Presidential	(845) 358-2300	(845) 704-1361		
Primerica / National Benefit	(800) 257-4725	(470) 564-6454	plic@primerica.com	
Principal	(800) 247-9988	(866) 885-0390	indlifeservice@exchange.principal.com	
Prosperity / SBLI	(877) 725-4872 (800) 694-7254	(212) 624-0820	records@sbli.com	
Protective - Annuities	(800) 456-6330	(205) 268-6429		
Protective (Federal Kemper)	(800) 321-9313	(205) 268-3402	ladphs@protective.com	
Protective Life Insurance	(800) 866-9933 (800) 361-6950	(205) 268-3402		
Provident Life & Accident / Nationwide	(800) 635-5597	(423) 642-5055		
Prudential	(800) 782-5356	(215) 784-3624		
Prudential Group Policies	(800) 562-9874	(800) 764-1469		
Prudential LTC	(800) 732-0416	(877) 773-9515		
Prudential-VGLI	(800) 419-1473	(800) 236-6142		
Public School Employees' Retirement System (PSERS)	(888) 773-7748	-----		
Public Employees Federation (PEF)	(800) 342-4306	-----		
Reassure America	(800) 437-8854	(803) 333-7879		

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Reliance	(800) 955-4304	(205) 268-3402		
Reliastar / ING / VOYA	speed dial #637	(877) 788-6308	liferequest@voya.com	
Riversource / Ameriprise / IDS	(800) 862-7919	(866) 432-9267		
Royal Arcanum	(888) 272-2686	(617) 426-2322		
Royal Neighbors	(800) 627-4762	(866) 862-1070	contact@royalneighbors.org	
SBLI / Prosperity	(677) 725-4872 (800) 694-7254	(212) 624-0820	records@sbli.com	Security Benefit Life Insurance Co. (SBLI)
SBLI Massachusetts-Connecticut	(800) 252-7254	(781) 994-4240 (860) 298-5483		
Securian / Minnesota Life	(651) 665-3500	(651) 665-5814		Ledger to owner
Security Mutual	speed dial #638	(607) 722-0598	apolicy@smlny.com	
Security National	(801) 264-1060	(866) 397-9668		
Senior Life	(877) 777-8808	(229) 228-5266		
Sentry	(800) 473-6879	(715) 346-8972		
Settler's Life	(800) 542-8711	(276) 645-4398		
Shenandoah	(800) 848-5433	(540) 857-5957	customer.service@shenlife.com	
Southern Farm	(800) 457-9611	(601) 321-3243		
Southland Life	(888) 968-5433	(517) 706-5552		
St. Paul	(888) 513-8797	(800) 281-5777		
Standard Insurance	(800) 628-8600	(971) 321-7977		
Standard Life	(888) 519-5819	-----		
State Farm	(614) 775-7909 (877) 543-3619	(740) 364-3040		

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Stonebridge	(888) 345-0234	(972) 881-4527		
Sun America	(800) 821-7887	(864) 609-4713		
Sun Life	(800) 225-3950	(888) 863-8311		
Sun Life Canada	(888) 864-5463	(866) 487-4745		
Surety Life	(800) 669-7789	(877) 358-1282		
Swiss Re	(800) 519-4571	(803) 333-4696		
Symetra	(800) 796-3872	(866) 532-1361		
Texas Life	(800) 283-9233	(254) 745-6393	customerservice@texaslife.com	
		Fax "W" policies to: (866) 215-5343		
The Family Security Plan	(800) 243-2292	-----		
Thrivent	(800) 847-4836	(800) 225-2264		
TIAA-CREF	(800) 223-1200	(800) 914-8922		
Time Insurance	(866) 387-0484	(336) 759-3141		
Transamerica Life Investors Ins. Co.	(800) 238-4302	(800) 235-4782	tii.customerservice@transamerica.com	
	(800) 852-4678	(866) 622-5051		
Transamerica Worksite	(888) 763-7474	(866) 945-8691		
Travelers Life (Met Life)	(800) 334-4298	(908) 655-9579		
Triple S Vida	(800) 980-7651	(787) 766-1985		
TruStage Life Insurance	(888) 968-7175	(608) 236-8030		
Trustmark	(800) 918-8877	(847) 615-4943	customercare@trustmarksolutions.com	
Union Central	(866) 696-7478	(513) 595-2218		
Union Fidelity	(888) 345-4242	(877) 300-1280		
Union Labor Life (ULLICO)	(800) 431-5425	(602) 713-9004		

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Union Mutual	(800) 265-7180	(803) 333-7842		
Union Plus	(800) 393-0864	-----		
United American	(972) 529-5085	(972) 569-3653		
United Farm Family	(800) 723-3276	(317) 692-8404		
United Home Life	(800) 428-3001	(317) 692-8402		
United Insurance of America	(800) 777-8467	(314) 819-4390		
United Investor	(205) 325-4300	(205) 325-4915		
United Security Assurance Co.	(800) 872-3044	(215) 723-8036		
Unity Mutual	(877) 832-8243	(608) 830-2703		
UNUM	(866) 679-3054 (800) 421-0344	(421) 642-5249	vwbpolserv@unum.com	
US Financial	(800) 959-3894	(704) 540-9714		
US Letter Carriers	(800) 424-5184	(202) 783-6123		
US Life / AIG	(877) 200-0220	(844) 930-0370		
USAA	(800) 531-8722	(877) 435-7099		
USI Affinity / Alumni Insurance	(800) 922-1245	(484) 652-5137		
Valley Forge Life Insurance	(800) 437-8854	-----		
Vanguard	(484) 582-4544	-----		
VANTIS	(866) 826-8471	(860) 298-5483		
Veterans Affairs	(800) 669-8477	(888) 748-5828		
Vol. Ben. Sol.	(847) 615-4943	-----		
VOYA / ING / Reliastar	(855) 663-8692	-----		
Washington National	(800) 525-7662	(800) 757-6324		

